

## General Terms & Conditions

All services and quotes are offered assuming acceptance of the following terms and conditions. This list is not exhaustive, and AMP Sound Systems reserves the right to add to, or modify these conditions without notice.

- Although every effort will be made to provide our services for your event, the engineer and AMP Sound Systems reserve the right to cancel a gig at any time, without penalty, should any unforeseen circumstances arise.
- In cases where the equipment requested results in being inadequate for the event, we will try to accommodate you by supplying the most appropriate equipment where possible, however if we are unable to do so, we reserve the right to withdraw our services to maintain our high quality standards. Charges may apply.
- AMP Sound Systems reserves the right to supply equipment of equal or higher quality should a shortage of stock occur. If equipment of a lower quality is used, the engineer will attempt to ensure the sound is still of the highest quality under the circumstances. If this is unsatisfactory, the price difference between the supplied and unavailable equipment will be credited to your account.
- Any remaining invoice balances are due by the end of the event, unless otherwise discussed and agreed with your account manager.
- Interest will be charged on all overdue invoices, at a rate of 10% of the total unpaid invoice amount (including VAT) per 30 days, or part thereof.
- AMP Sound Systems accepts cash, cheques and Visa cards. Card and cheque payments must be made in advance of the event at [www.ampsoundsystems.com/deposits.html](http://www.ampsoundsystems.com/deposits.html).
- A 40% deposit is required to secure a booking.

## Public Liability Insurance

AMP Sound Systems has a full Public Liability Insurance Policy with O'Driscoll O'Neill Ltd. The limit of indemnity is €6,400,000. For complete policy details please contact AMP Sound Systems.

## Cancellation Policy

**In the event of cancellation, a cancellation fee will apply, calculated by the notice given as follows:**

### Hire periods of < 24 hours

- If more than one weeks' notice is given, no cancellation fee will be charged.
- If less than 7 days notice is given, a cancellation fee of 20% of the total invoice amount will apply.
- If less than 3 days notice is given, a cancellation fee of 40% of the total invoice amount will apply.
- If less than 24 hours notice is given, the total invoice amount will still be due.

### Hire periods of > 24 hours, and quotes in excess of €1,500

- If more than 90 days notice is given, no cancellation fee will be charged.
- If less than 90 days notice is given, a cancellation fee of 20% of the total invoice amount will apply.
- If less than 45 days notice is given, a cancellation fee of 40% of the total invoice amount will apply.
- If less than 14 days notice is given, the total invoice amount will still be due.

## **Child Protection Policy**

**While AMP Sound Systems is not responsible for attendees or workers at any venue where our services/engineers/equipment are employed, AMP Sound Systems is fully committed to safeguarding the welfare of all children and young people where possible. While AMP Sound Systems take no responsibility whatsoever for any injury or loss, it recognises its responsibility to take all reasonable steps to promote safe practice and to protect children from harm, abuse and exploitation.**

**Paid staff and volunteers will endeavour to work together to encourage the development of an ethos which embraces difference and diversity and respects the rights of children, young people and adults.**

### **AMP Sound Systems will:**

- ensure that all of our employees understand their legal and moral obligations to protect children and young people from harm, abuse and exploitation;
- ensure that all employees understand their obligations to report care or protection concerns about a child/young person, or a worker's conduct towards a child/young person, to the organisation's designated person for child protection;
- endeavour to keep up-to-date with national developments relating to the care and protection of children and young people.

## **No AMP Sound Systems Liability**

**In no event shall AMP Sound Systems be liable to anyone for any delays, inaccuracies, errors or omissions with respect to the supply or delivery of all or any part thereof, for any damage arising there from or occasioned thereby, or for the results obtained from the use of our equipment. Once agreed and ordered, the entire risk as to the quality and performance of AMP Sound Systems equipment and the accuracy, adequacy, completeness, currentness, validity and quality of the resulting sound is with the event organiser.**

IN NO EVENT WILL AMP SOUND SYSTEMS BE LIABLE TO ANY PARTY FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF PROGRAMS OR INFORMATION, AND THE LIKE), OR ANY OTHER DAMAGES ARISING IN ANY WAY OUT OF THE AVAILABILITY, USE, RELIANCE ON, OR INABILITY TO USE AMP SOUND SYSTEMS EQUIPMENT OR ANY 'INFORMATION', EVEN IF AMP SOUND SYSTEMS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, OR OTHERWISE; OR (ii) FOR ANY CLAIM ATTRIBUTABLE TO ERRORS, OMISSIONS, OR OTHER INACCURACIES IN, OR DESTRUCTIVE PROPERTIES OF ANY EQUIPMENT OR 'INFORMATION'.

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